



***Welcome Back, We've Missed You!***

# **THE TEXAS RESTAURANT PROMISE**

## **Our COVID-19 Health & Safety Policy**

The restaurant industry has an outstanding track record of protecting our employees and guests. To ensure everyone's safety as we welcome you back into our dining rooms, we ask that we make the following promises to each other:

### **OUR PROMISE TO YOU**

We will continue to be a leader in safe sanitation practices with all team members certified in safe food handling and a certified manager on every shift. Also, all employees and contractors will be trained on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette.

We will comply with local orders by requiring face coverings to be worn (1) by customers when they aren't seated at their table and (2) by employees and other visitors while interacting with customers and when maintaining social distancing is difficult.

We will follow the Minimum Standard Health Protocols for Restaurants adopted by the State, including:

- Parties will maintain at least 6 feet of distance from other parties at all times, except when seated at tables or booths with partitions. No tables will have more than 10 people.
- Hand sanitizing stations will be available to all customers and employees, including upon entry.
- We will not leave condiments, silverware, flatware, glassware, or other traditional tabletop items on an unoccupied table.
- We will provide condiments only upon request, and in single use (non-reusable) portions.
- We will use disposable menus that are new for each patron.
- All employees and contractors must pass a health screening before coming into the restaurant.
- Employees and contractors will wash or sanitize their hands upon entering the restaurant, and between interactions with customers.
- We will clean and disinfect common areas and surfaces regularly. We will also clean and disinfect each dining area after every use.
- We will post the Texas Restaurant Promise, which is our COVID-19 Health & Safety Policy, at our entrances and display readily visible signage to remind everyone of best hygiene practices.

### **YOUR PROMISE TO US**

You agree to help us implement the State and local regulations we must follow to keep everyone safe by:

- Following the face covering, social distancing, and sanitary guidelines that have been put in place to protect you and our other customers, employees, and contractors.
- Self-screening before entering the restaurant for any signs of COVID-19 including but not limited to a fever, cough, shortness of breath, or known close contact with someone who has COVID-19.
- If you cannot enter the restaurant or are otherwise concerned about contracting COVID-19, please use our contactless delivery options.
- If you have any questions about the Texas Restaurant Promise, please ask for a manager who will be happy to assist you.

**MORE ABOUT THE TEXAS RESTAURANT PROMISE** | Led by the Texas Restaurant Association, a task force made up of chain and independent restaurants plus health officials provided Governor Abbott and his team with a recommended set of guidelines to support the reopening of Texas restaurants. The guidelines above have been updated and tie directly to the Minimum Standard Health Protocols enacted by Governor Abbott. With restaurants and their customers working together to follow the guidelines above, we can rebuild Texas restaurants and partner to keep employees and customers safe. For more information about the Texas Restaurant Promise, please visit:

[www.txrestaurant.org/WelcomeBack](http://www.txrestaurant.org/WelcomeBack)